Rayat Shikshan Sanstha's

R. B. Narayanrao Borawake College, Shrirampur

(Autonomous)

(Affiliated to Savitribai Phule Pune University, Pune)

NAAC Reaccredited A+ Grade (CGPA 3.44)

Student Satisfaction Survey (SSS)

Academic Year: 2023-2024

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Introduction:

Based on the guidelines of National Assessment and Accreditation Council (NAAC), the College has conducted the Student Satisfaction Survey (SSS) for the quality improvements. Students are the important stakeholders of the any educational institutes; hence it becomes vital to obtain the opinion of the students on teaching and learning processes. The active participation of the students in the survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.
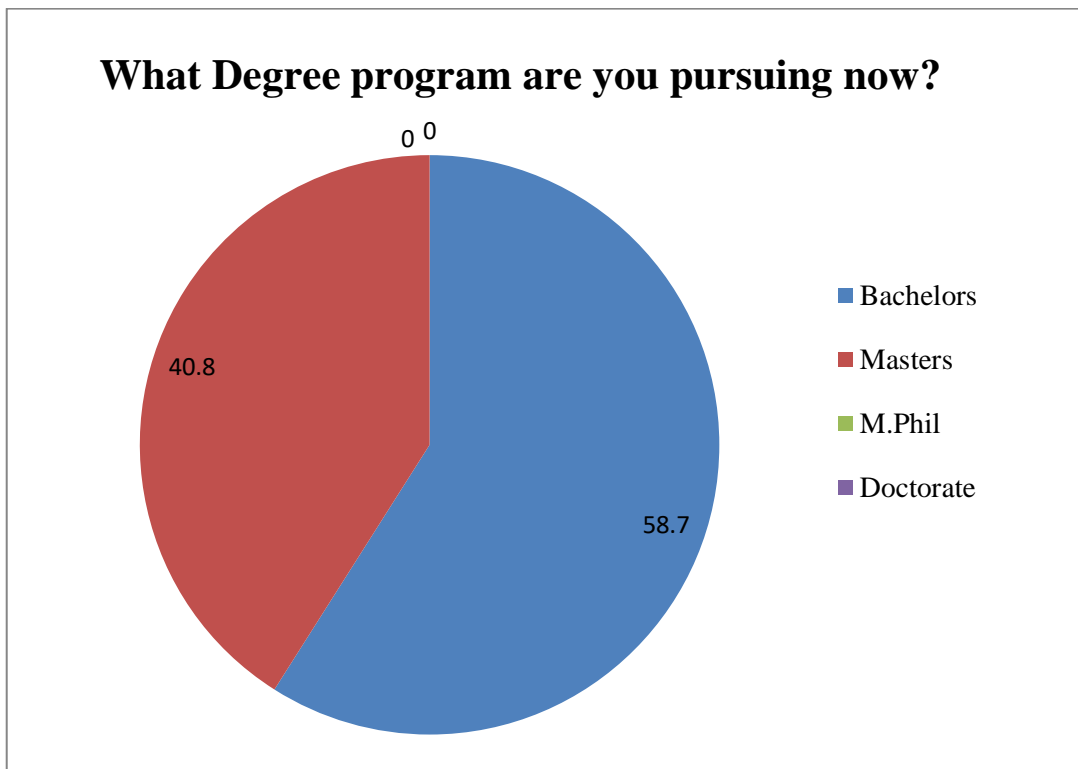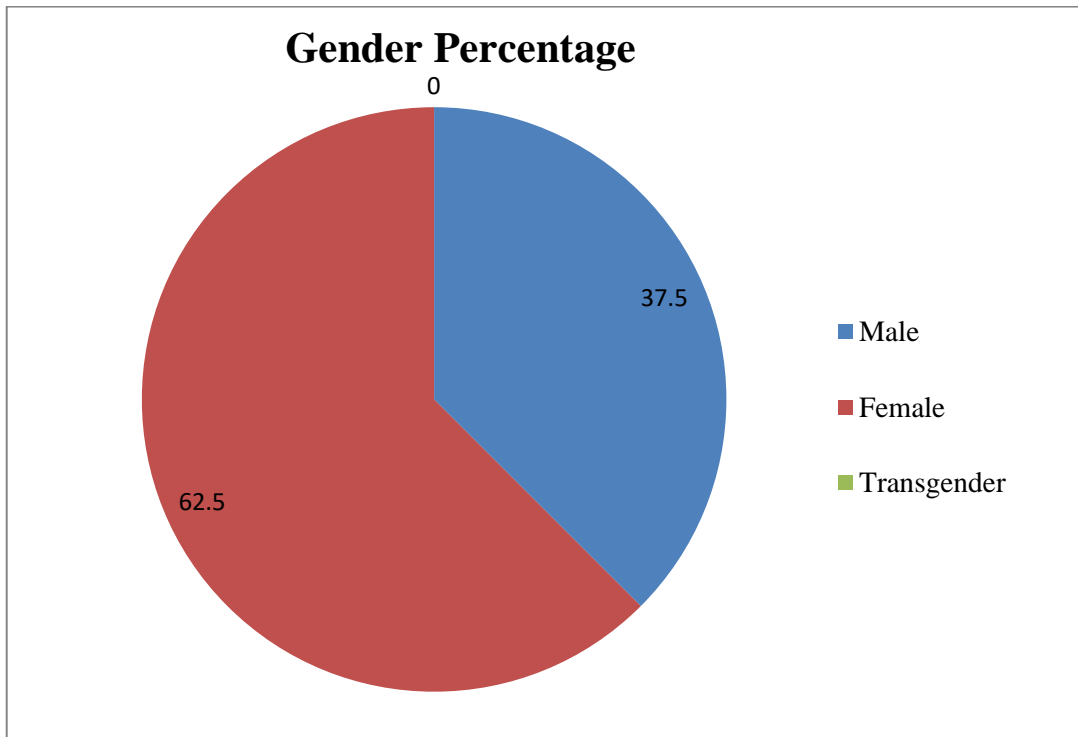
Survey Process:

The questionnaire is based on the NAAC SSS; twenty of the twenty one questions are objective in nature, while one question is open ended to elicit observation and suggestion for improvements there by providing an opportunity to the students to give suggestion and criticisms in their own words. The questionnaire consists of several faces to soft teaching learning processes. The survey was conducted through a Google form sent to the students.
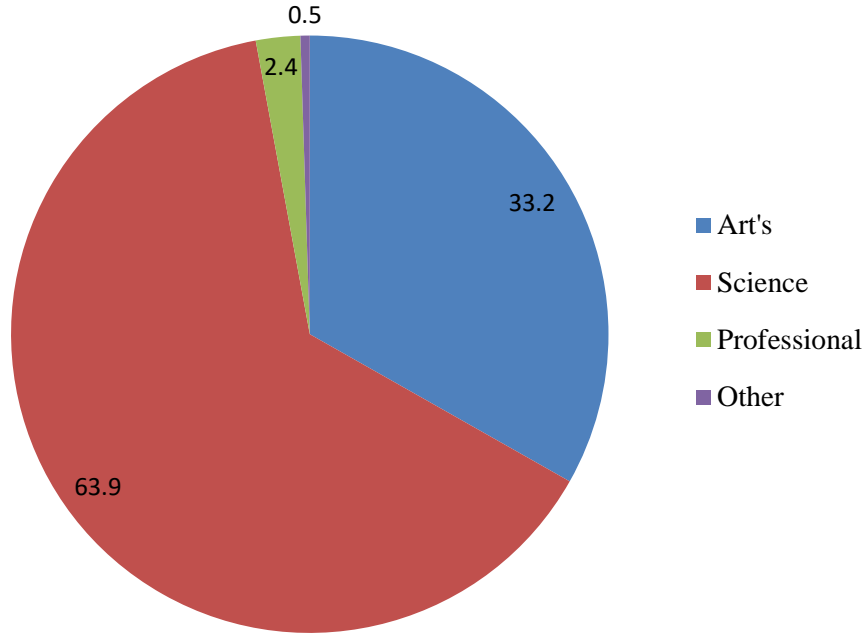
Survey:

Total 374 students that responded to the survey, 62.5 % were female students and 37.5% were male students. Responses were taken from UG and PG students.
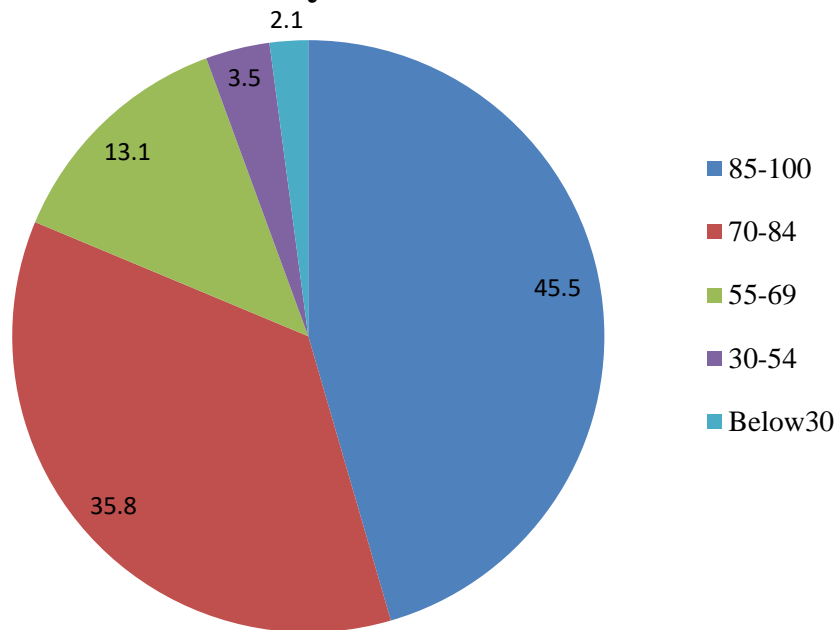
Survey Results:

Gender Percentage

- Male — 37.5
- Female — 62.5
- Transgender — 0

What Degree program are you pursuing now?

- Bachelors — 58.7
- Masters — 40.8
- M.Phil — 0
- Doctorate — 0

What subject area you currently pursuing?

0.5
2.4
33.2
63.9

- Art's
- Science
- Professional
- Other

1. How much of the syllabus was covered in the class?

2.1
3.5
13.1
45.5
35.8

- 85-100
- 70-84
- 55-69
- 30-54
- Below30

2. How well did the teachers prepare for the classes?

■ Thoroughly	32.4
■ Satisfactorily	52.7
■ Poorly	11.5
■ Indifferently	1.3
■ Won't teach at all	2.1

3. How well were the teachers able to communicate?

■ Always effective	67.4
■ Sometimes effective	19.5
■ Just satisfactorily	9.6
■ Generally ineffective	1.9
	1.6

4. The teachers approach to teaching can best be described as

Excellent 34.5
Very good 41.7
good 20.6
Fair 2.7
Poor 0.5

5. Fairness of the internal evaluation process by the teachers

Always fair 59.4
Usually fair 30.5
Sometimes Unfair 7.5
Usually unfair 1.6
1.1
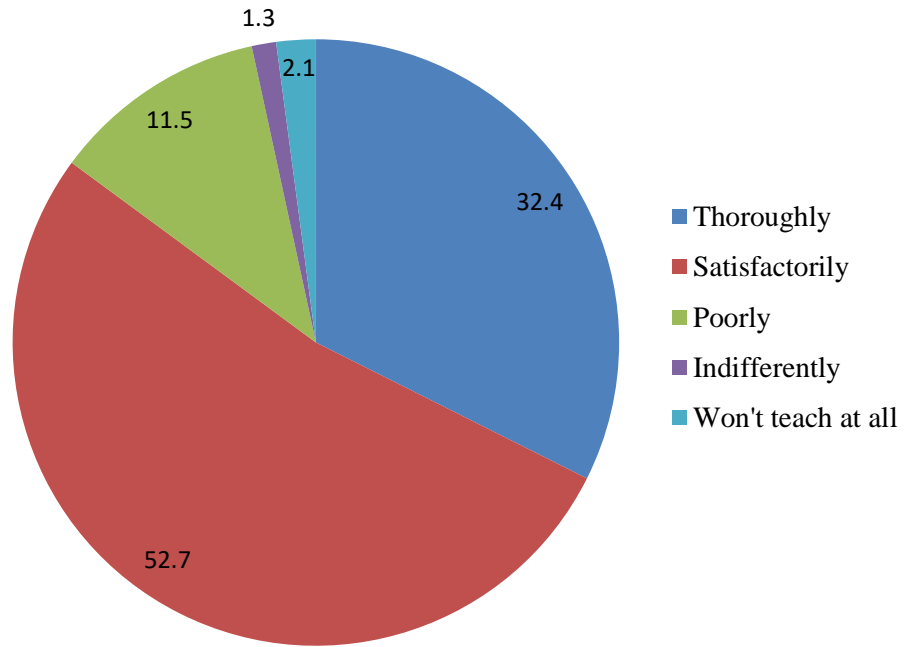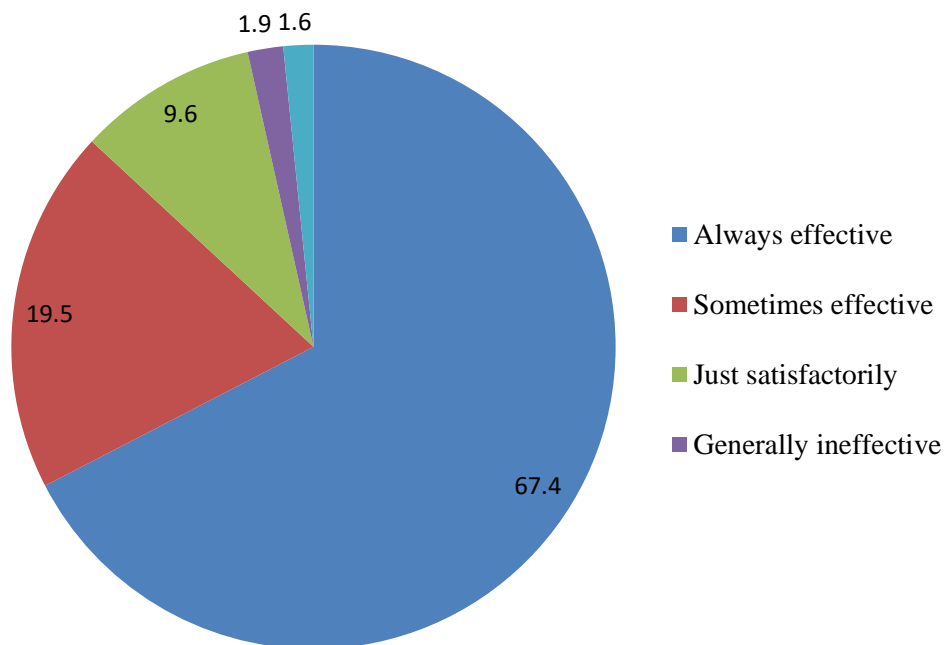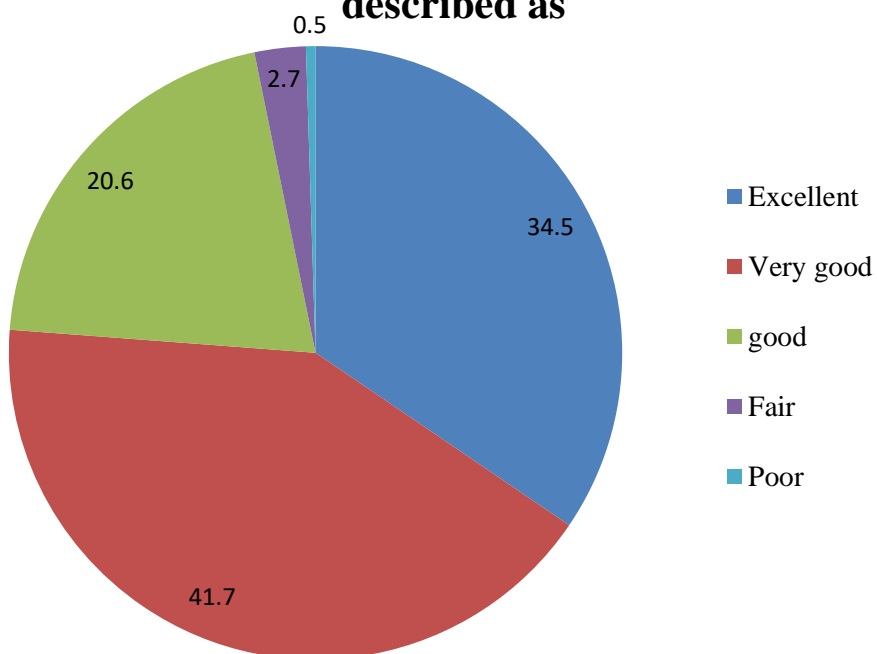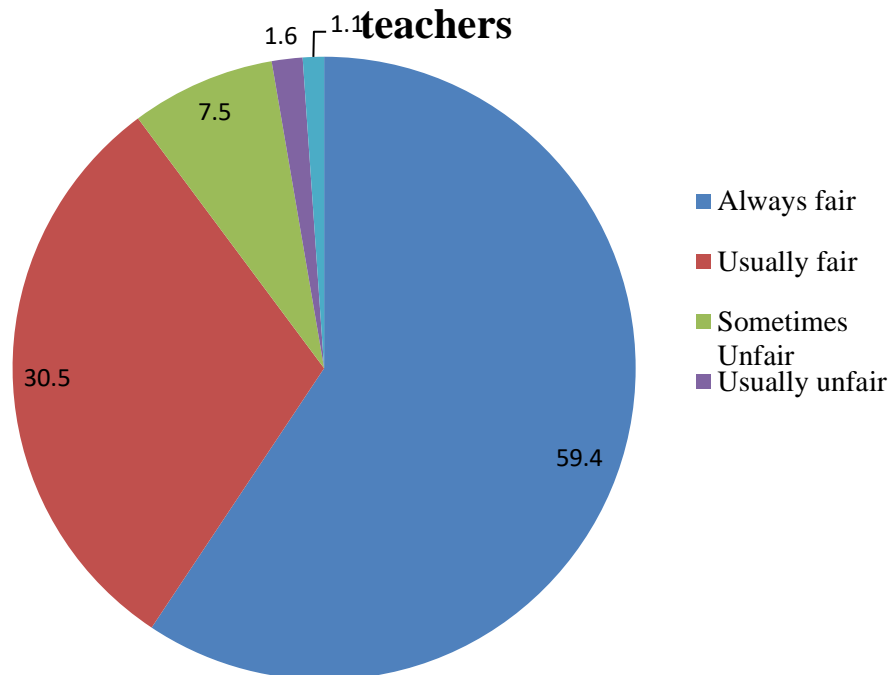
6. Was your performance in assignment discussed with you?

Label	Value
Every time	55.1
Usually	26.5
Occasionally	11.8
Rarely	4
never	2.7
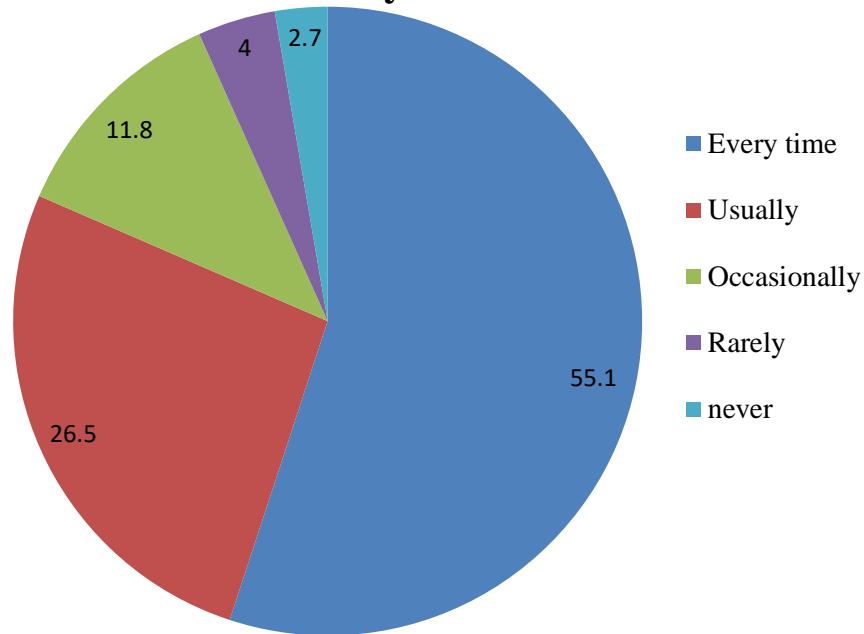
7. The institute takes active interest in promoting internship, students exchange, field visit opportunities for students

Label	Value
Regularly	48.9
often	16
Sometime	20.9
Rarely	7.8
Never	6.4
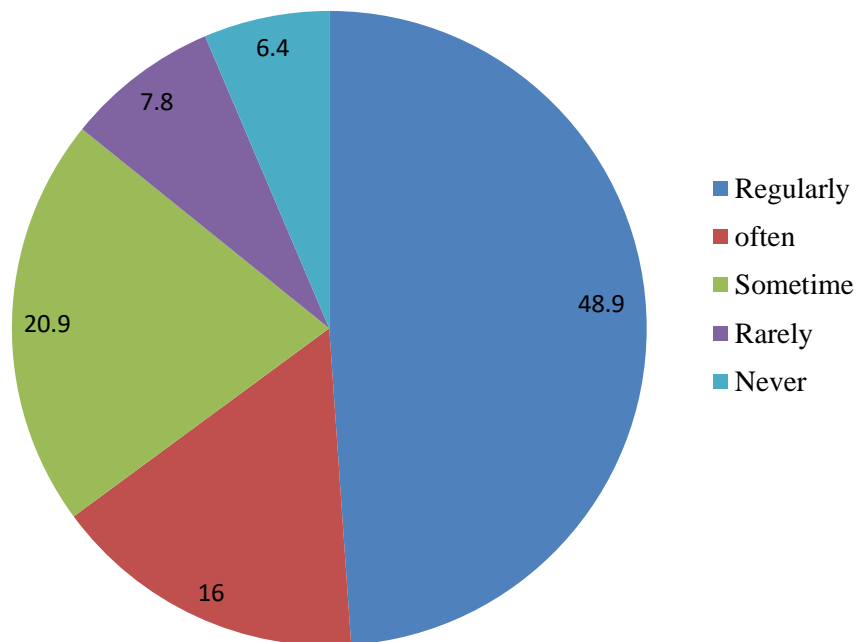
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
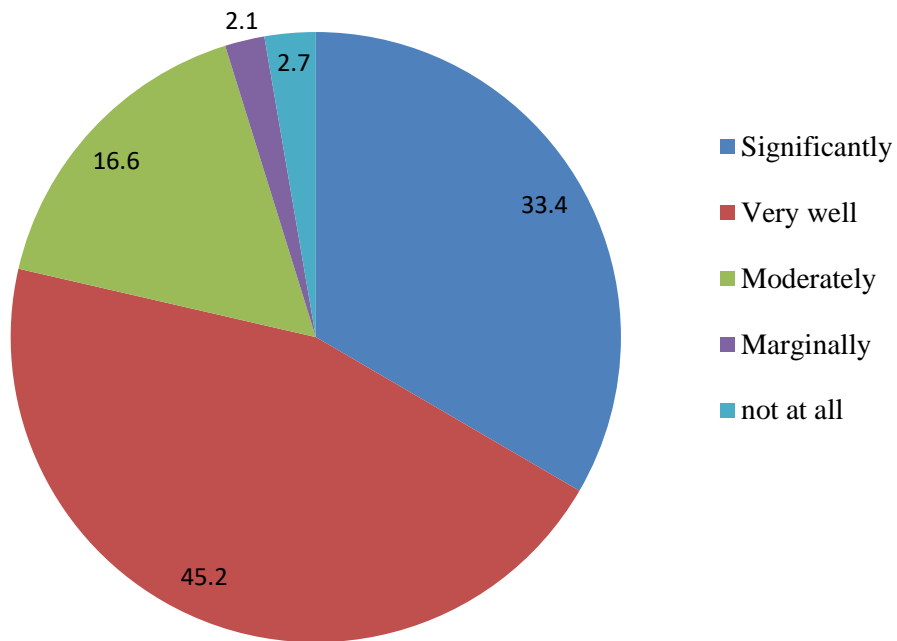
- Significantly — 33.4
- Very well — 45.2
- Moderately — 16.6
- Marginally — 2.1
- not at all — 2.7

9. The institution provides multiple opportunities to learn and grow.

- Strongly agree — 33.7
- Agree — 51.9
- Netural — 9.6
- Disagree — 2.7
- 2.1

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Legend:
- Every time — 52.4
- Usually — 32.9
- Occasionally — 10.4
- Rarely — 2.4
- Never — 1.9
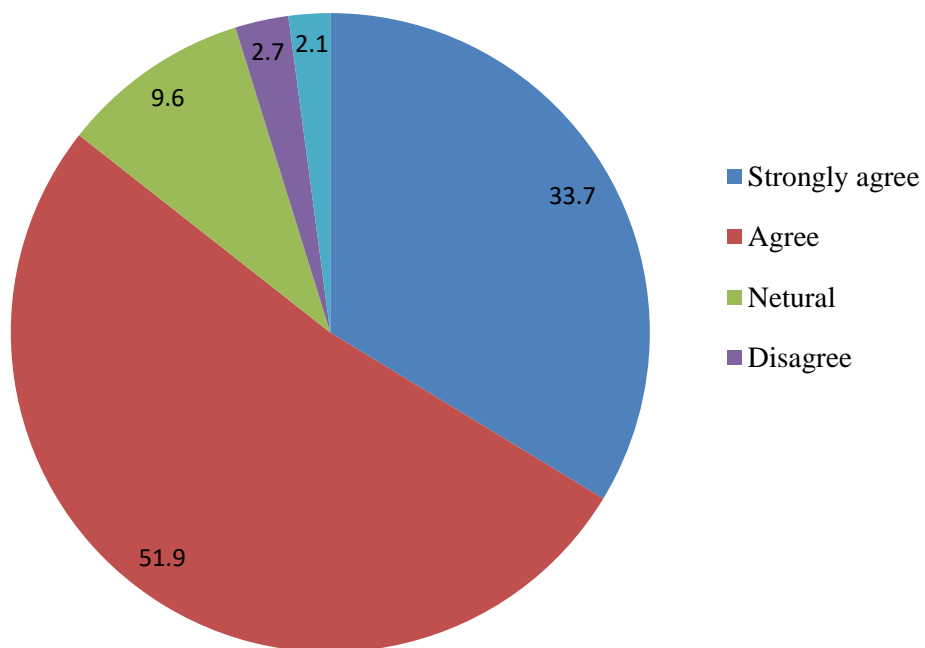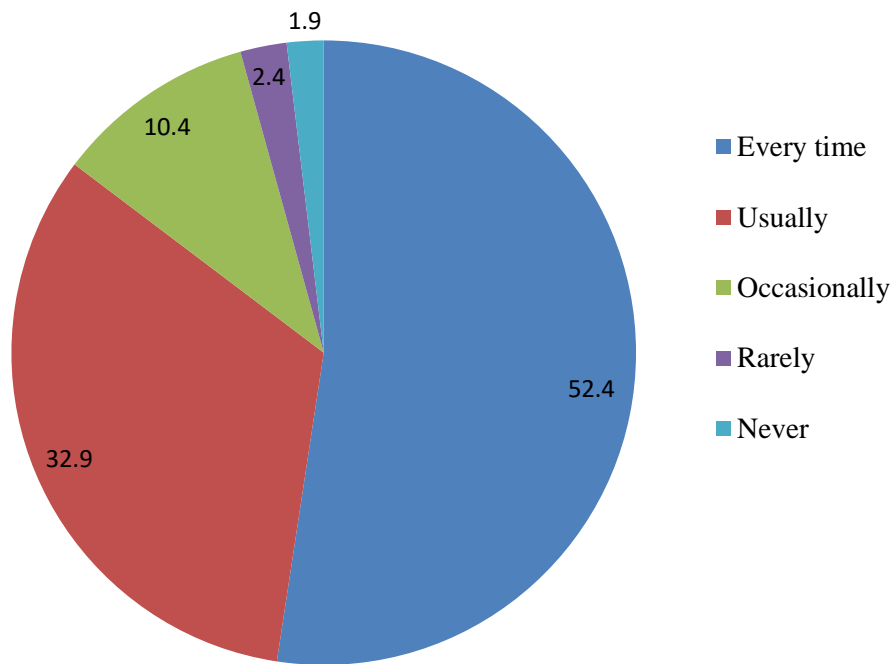
11. Your mentor does a necessary follow-up with an assigned task to you.

Legend:
- Every Time — 59.9
- Sometimes — 7.8
- Usually — 28.6
- Rarely — 3.2
- I don't have a mentor — 0.5
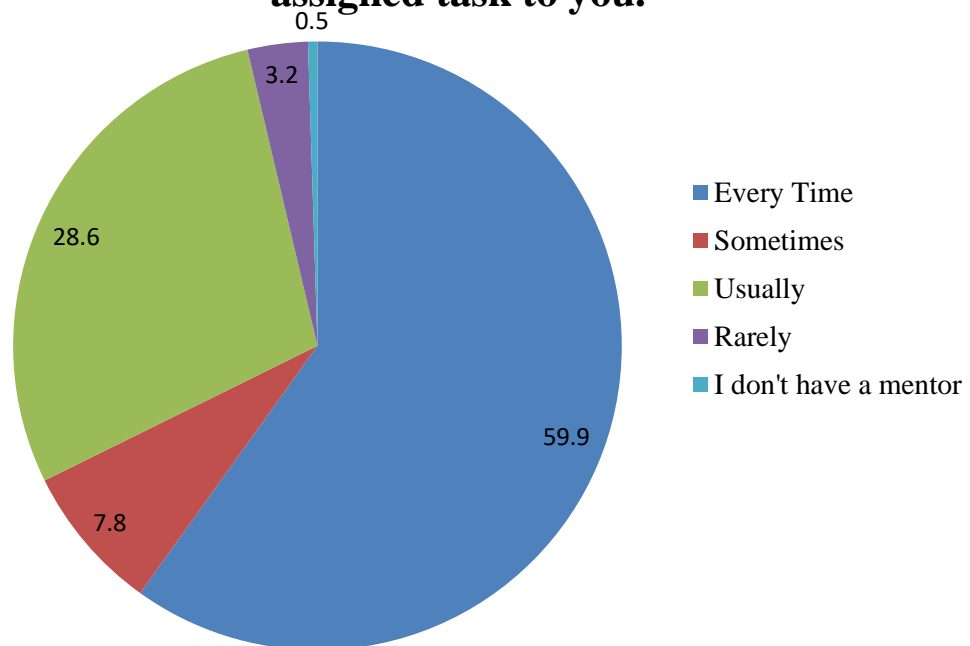
12. The teachers illustrate the concepts through examples and applications.
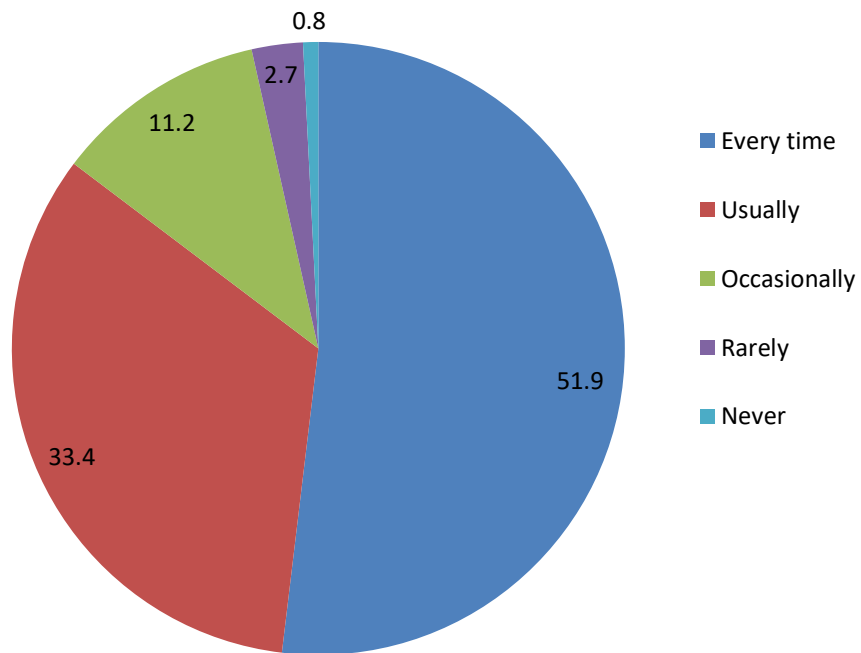
- Every time — 51.9
- Usually — 33.4
- Occasionally — 11.2
- Rarely — 2.7
- Never — 0.8

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- Fully — 55.9
- Reasonably — 31.8
- Partially — 8.3
- Slightly — 2.9
- Unable to — 1.1

14. Teachers are able to identify your weaknesses and help you to overcome them.

- Every Time — 55.9
- Usually — 27
- Occasionally — 10.2
- Rarely — 3.7
- Never — 3.2

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- Strongly agree — 40.4
- Agree — 44.7
- Netural — 12.6
- Disagree — 1.6
- Strongly disagree — 0.8
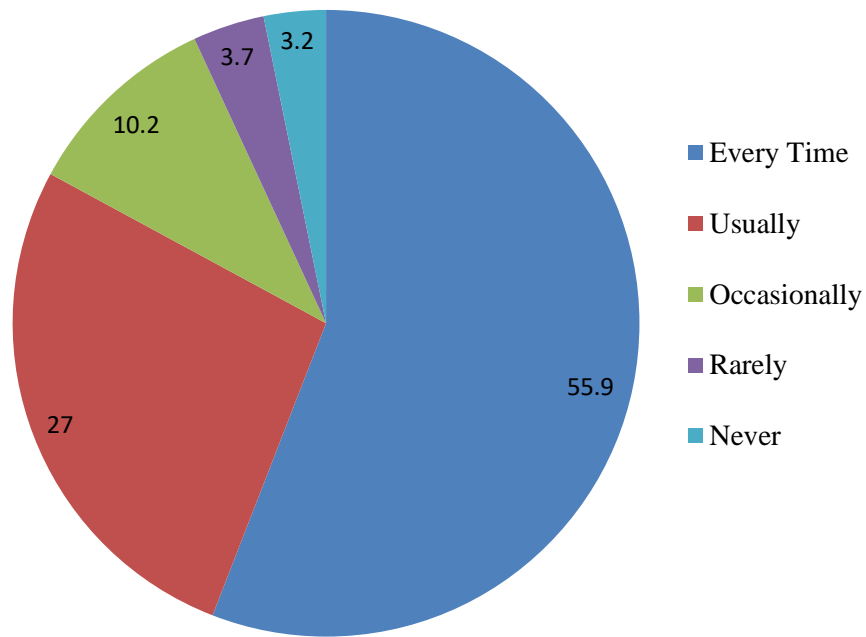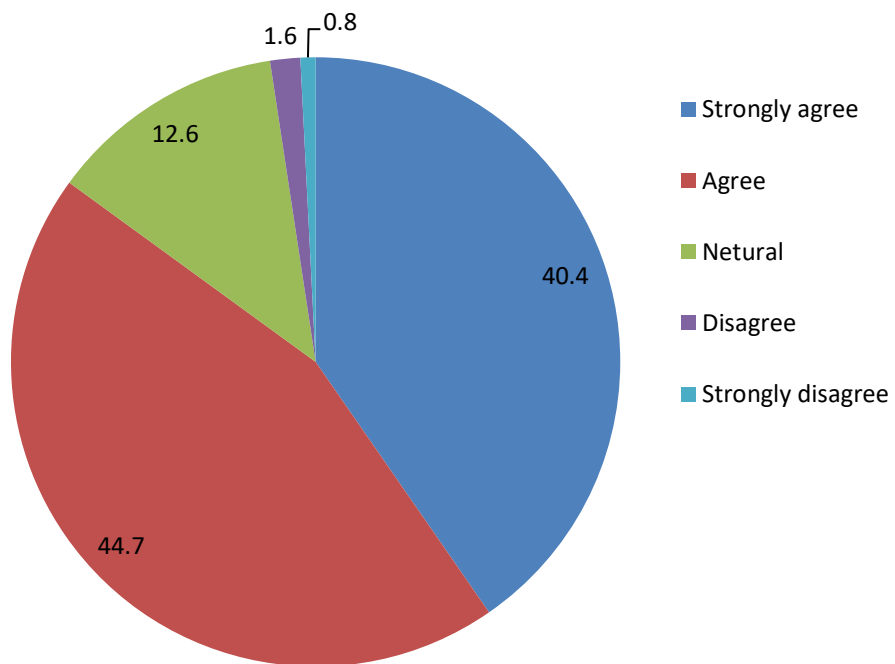
16. The institute/ teachers use student centric   methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
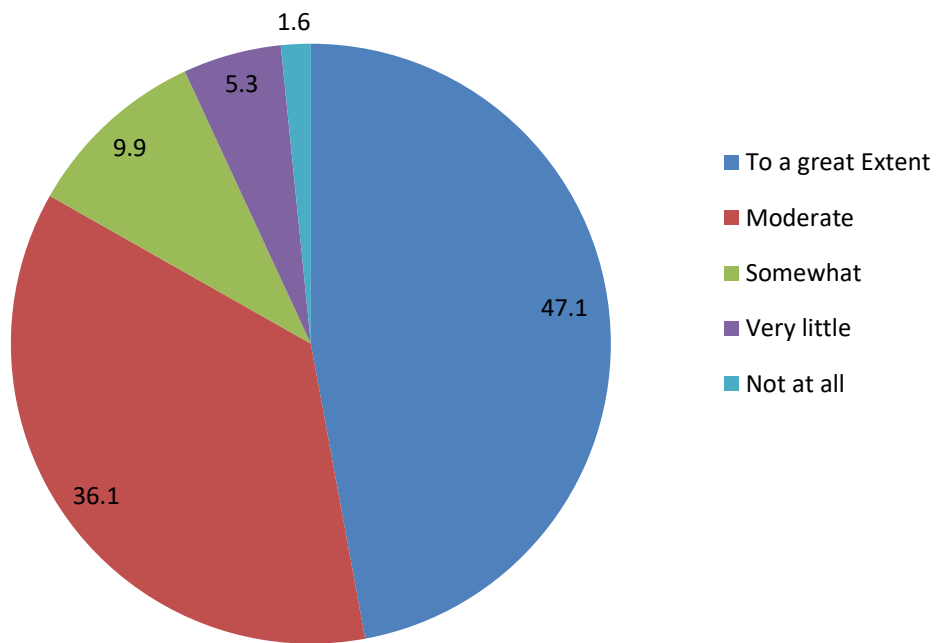
Legend:
- To a great Extent
- Moderate
- Somewhat
- Very little
- Not at all

Values: 1.6, 5.3, 9.9, 36.1, 47.1

17. Teachers encourage you to participate in extracurricular activities.

Legend:
- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

Values: 2.4, 2.9, 11.5, 43.6, 39.6
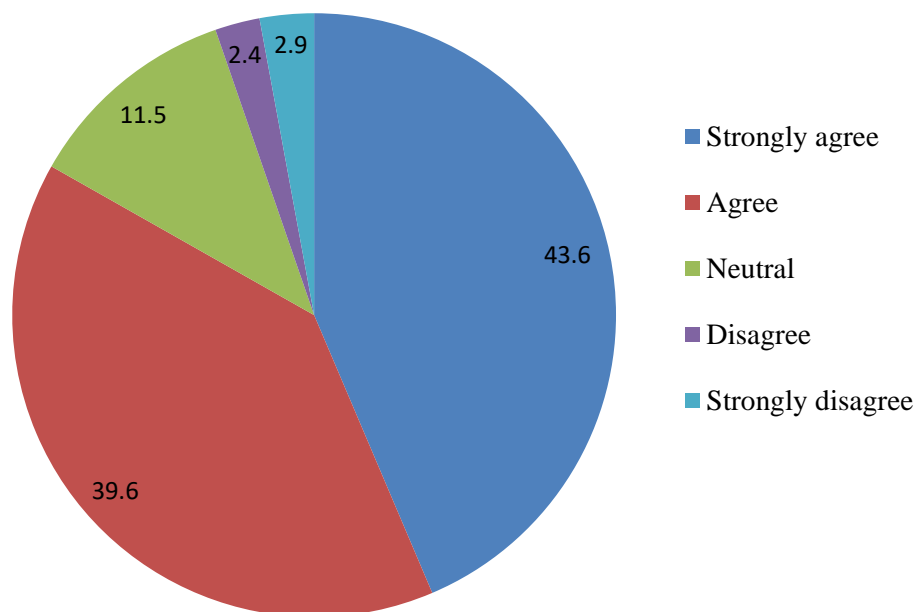
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
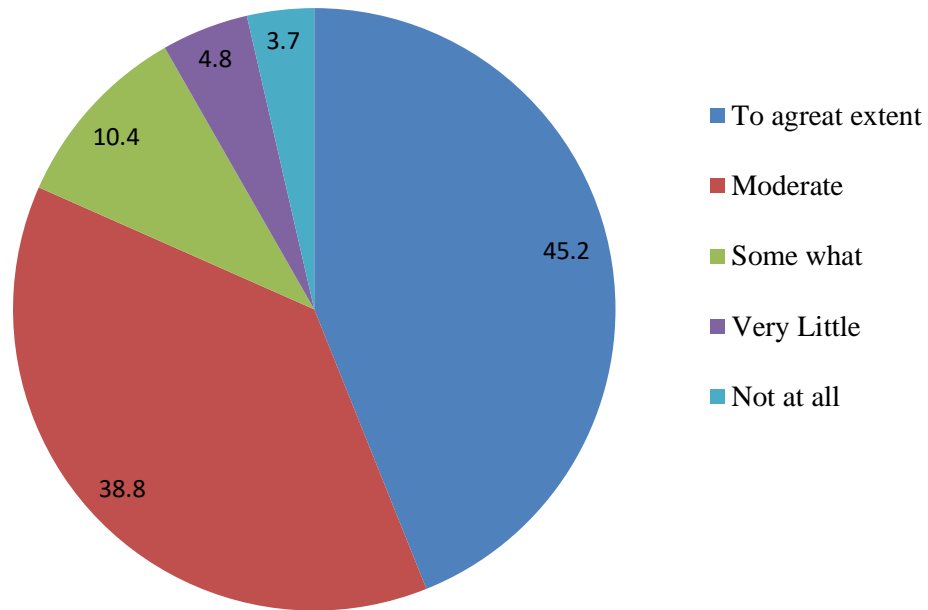
■	To agreat extent
■	Moderate
■	Some what
■	Very Little
■	Not at all

45.2
38.8
10.4
4.8
3.7

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

■	Above 90%
■	70-89%
■	50-69
■	30-49
■	Below 29

8%
12.6
15.5
36.6
27.3
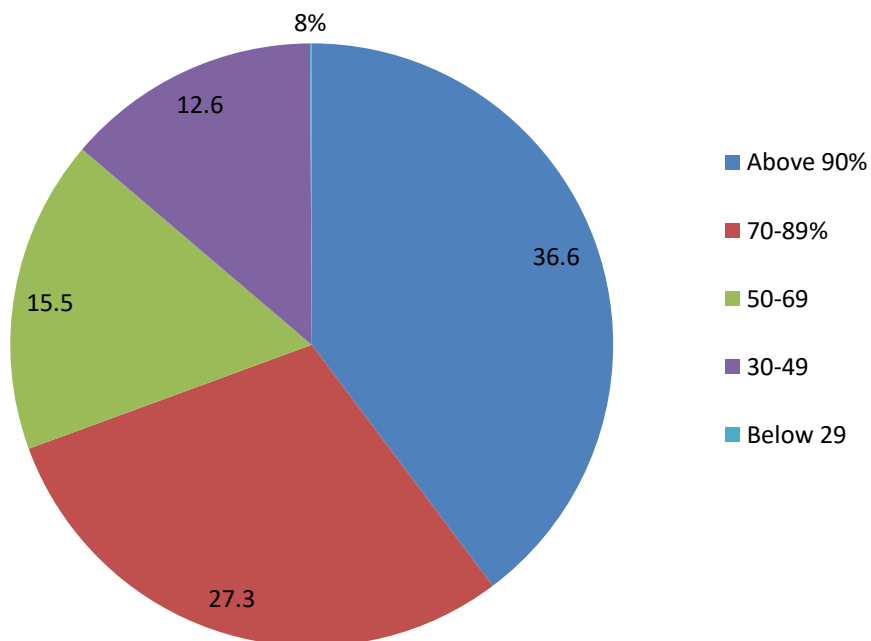
20. The overall quality of teaching-learning process in your institute is very good.
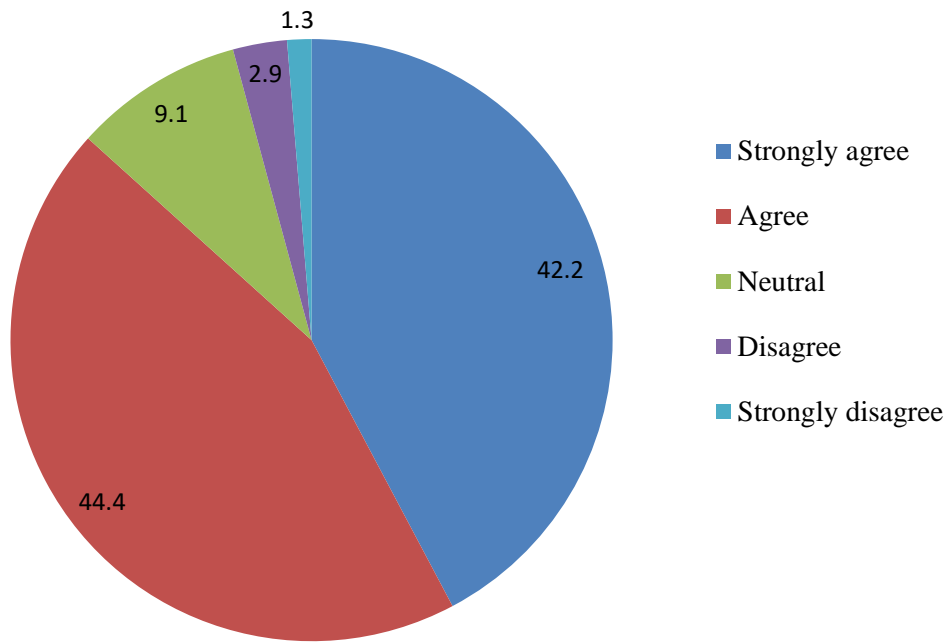
Sr. No.	SSS Question	Opinions of Responses in Percentage (%)					Scale of opinions (3 & 4)	% of opinions
		4	**3**	**2**	**1**	**0**		
1	How much of the syllabus was covered in the class?	85-100%	70-84%	55-69%	30-54%	Below 30%	45.5+35.8 = 81.3%	81.3%
		45.5	35.8	13.1	3.5	2.1		
2	How well did the teachers prepare for the classes?	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all	32.4+57.7 = 90.1%	90.1%
		32.4	52.7	11.5	1.3	2.1		
3	How well were the teachers able to communicate?	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all	67.4+19.5	
		67.4.	19.5	9.6	1.9	1.6	67.4+19.5 = 86.9%	86.9%
4	The teacher's approach to teaching can best be Described as	Excellent	Very good	Good	Fair	Poor	34.5+41.7 = 76.2%	76.2%
		34.5	41.7	20.6	2.7	0.5		
5	Fairness of the internal evaluation process by the teachers.	Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair	59.4+30.5 = 89.9%	89.9%
		59.4	30.5	7.5	1.6	1.1		
6	Was your performance in assignments discussed with you?	Every time	Usually	Occasionally/ Sometimes	Rarely	Never	55.1+26.5 = 81.6%	81.6%
		55.1	26.5	11.8	4	2.7		
7	The in statute takes active interest in promote in internship, student exchange, field visit Opportunities for students	Regularly	Often	Sometimes	Rarely	Never	48.9+16 = 64.9%	64.9%

		48.9	16	20.9	7.8	6.4		
8	The teaching and mentoring process in your in situation facilitates you in cognitive, social and emotional growth.	Significantly	Very well	Moderately	Marginally	Notate all	33.4+45.2 = 78.6%	78.6%
		33.4	45.2	16.6	2.1	2.7		
9	The institution provides multiple opportunities to learn and grow.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	33.7+51.9 = 85.6%	85.6%
		33.7	51.9	9.6	2.7	2.1		
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	Every time	Usually,	Occasionally/Sometimes	Rarely	Never	52.4+32.9 = 85.3%	85.3%
		52.4	32.9	10.4	2.4	1.9		
11	Your mentor does a necessary follow-up with your signed task to you.	Every time	Sometimes/Occasionally	Usually	Rarely	don's t have a mentor	59.9+7.8 = 67.7%	67.7%
		59.9	7.8	28.6	3.2	0.5		
12	The teachers illustrate the concepts through samples and applications.	Every time	Usually,	Occasionally/ Sometimes	Rarely	Never	51.9+33.4 = 85.3%	85.3%
		51.9	33.4	11.2	2.7	0.8		

13	The teachers identify your strengths and encourage you with providing right level of challenges.	Fully	Reasonably	Partially	Slightly	Unable to	55.9+31.8 = 87.7%	87.7%
		55.9	31.8	8.3	2.9	1.1		
14	Teachers are able to identify your weaknesses and help you to overcome them.	Every time	Usually	Occasionally/Sometimes	Rarely	Never	55.9+27 = 82.9.%	82.9%
		55.9	27	10.2	3.7	3.2		
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	40.4+44.7 = 85.1%	85.1%
		40.4	44.7	12.6	1.6	0.8		
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing earning experiences.	To a great extent	Moderate	Somewhat	Very little	Not at all	47.1+36.1 = 83.2%	83.2%
		47.1	36.1	9.9	5.3	1.6		

17	Teachers encourage you to participate in extra curricular activities.	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree	43.6+39.6 = 83.2%	83.2%
		43.6	39.6	11.5	2.4	2.9		
18	Efforts are made by the institute/ teachers to inculcates of skills, life skills and employability skills to make you ready for the world of work.	To a great extent	Moderate	Somewhat	Very little	Not at all	45.2+38.8 = 84%	84%
		45.2	38.8	10.4	4.8	3.7		
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. While teaching.	Above 90%	70–89%	50–69%	30–49%	Below 29%	36.6+27.3 = 63.9%	63.9%
		36.6	27.3	15.5	12.6	8		
20	The overall quality of teaching-learning process in your institute is very good.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	42.2+44.4 = 86.6%	86.6%
		42.2	44.4	9.1	2.9	1.3		
						Average % of Opinion		**81.5%**

Average % of opinion of the students on teaching -learning process of the institute is 81.50%.